



Education & Training Services

Course Info: **Vulnerability Awareness**

Vulnerability Awareness in the customer services sector, including pubs, clubs, hotels, retail, gaming and the night time economy. This is a short course of approximately two hours duration and is suitable for people working in any of the above sectors. Developed as a joint venture between ETS, Phoenix Security, Northumbria Police and Safer Newcastle

Courses

We can arrange internal certification for candidates attending this course and we can deliver this training at your premises or at our dedicated training centre in Newcastle.

Cost

Price is upon application and is inclusive of VAT at the current rate. Discounts may be available for larger bookings.

Booking

If you wish to book a place on this course or require any further information please contact ETS Administration by phone on 0191 216 9572 or email – info@educationandtraining.ac – and they will be happy to help.

Course Content

This short course allows candidates to look at the following important points:

- What is Vulnerability
- What makes a person Vulnerable
- Looking at real examples of vulnerability situations
- How to deal with potential situations of vulnerability

Imagine that your daughter, son, wife, parent or for that matter any member of your family or close circle of friends, find that they are placed or place themselves in a Vulnerable position.

What would be the LEAST that YOU would expect another person to do to help?

Given the same situation WHAT WOULD YOU DO in order to help someone else?

This interactive course allows you to explore possible ideas and to develop your personal awareness of those issues which may make people vulnerable.