



Education & Training Services

Course Info: **Stay Safe!**

This course was designed by a female originally for females but is appropriate for both sexes. It is especially relevant for lone workers, nurses, doctors, carers, educationalists and those working in the licensing trade. Please contact the office for more details. This course is accredited by NCFE.

Courses

Courses are held on a regular basis at ETS. Courses can also be held at a clients premises provided advanced warning is given.

Cost

Price on Application.

All prices quoted will be Inclusive of VAT (charged at the current rate).

Booking

If you wish to book a place on this course or require any further information please contact ETS Administration by phone on 0191 216 9572 or email – info@educationandtraining.ac – and they will be happy to help.

Who Should Attend?

This course is appropriate for lone workers, nurses, doctors, carers, educationalists, licensing trade staff and anyone wishing to learn the art of disengagement.

Course Content

The course contains one mandatory and two optional units, covering the following areas:

- Understanding principles of conflict management
- Recognise, assess and reduce risk in conflict situations
- Effective communication
- Problem solving strategies to resolve conflict
- Non-aggressive skills to protect themselves and others from harm
- Licensing Law
- Challenge 25

Examination

Candidates are assessed throughout the course by fully trained and competent trainer/assessor.



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Patrick House, Gosforth Park Avenue, Gosforth Business Park, Newcastle upon Tyne. NE12 8EG

Telephone: 0191 216 9572. Email: info@educationandtraining.ac